



TERMS & CONDITIONS

Prices & Freight:

All prices are advertised exclusive of GST and freight. Once you proceed to 'check out' both GST and freight will be added. We do however offer freight free when a specified dollar value has been reached.

All advertised/listed prices are subject to change without notice.

Approximate delivery times are as follows:

- Auckland next day
- North Island next day
- South Island 2-3 working days (small courier envelopes next day)

Payment

Invoices will be emailed to you at close of business on the day the order is placed and a statement will be emailed to you at the beginning of each month.

All payments are due on the 20th of the month following invoice.

Payment can be made by direct debit or credit card (no surcharge). Full details are provided on invoices and statements.

We reserve the right to deny credit and may request payment in advance of the product being dispatched.

If we have to pursue collection activities against you for any reason, you will be billed applicable finance charges. You will also be responsible for any lawyer's fees or collection costs incurred during collection activities.

Back Orders

Perla Supplies will try to stock all advertised items, however due to circumstances beyond our control we may temporarily run out of a particular item; in this case we will endeavour to notify you and ask if the out-of-stock item can be placed on back-order and shipped without any additional freight charge as soon as possible.

Returns

Only items returned unopened, in their original packaging and in a saleable condition will be accepted.

If goods are ordered in error, the return shipping charge will be at the purchaser's expense.

The value of returned items will be credited to the purchaser's account, to be used towards future purchases.

Privacy Policy

Perla Supplies is committed to keeping your details private at all times. We never rent, sell or share our customers' details with anyone else, ever. We only collect and retain the information we need to transact your orders efficiently, and to provide you with a personalised service.

We may use the data collected to inform you about future developments regarding Perla Supplies Ltd products or services.

If you have any concerns about our privacy policy or about the information we collect or store about you, or you would like to update your details, please call us on 0800473752